

C.V

Name: Prof. Dr.Ghassan Kasim Dawood AL-Lami



Date of birth: 12/23/1953

Marital status: married

Number of boys: 3

Religion: Muslim

Education: Doctor of Philosophy in Business Administration

Specialization: Business Administration / Production and Operations Management

Academic Rank: Professor (since 25/3/2001)

Previous work address: University of Baghdad / College of Administration and Economics

Current work: Associate Dean for Scientific Affairs / Ashur University College

Date of first appointment to higher education: 5/8/1981

Date of retirement: 31/8/2015

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First, Scientific Certification:

Degree science	University	College	Date
B.Sc.	AL-Mustansiryia University	College of Administration and Economics	1976
M.Sc.	Baghdad University	College of Administration and Economics	1979
Ph.D.	AL-Mustansiryia University	College of Administration and Economics	1999

Second: Career

No	Career	Workplace	From -To
1	Lecturer	Foundation of Technical Education	16/8/1982-10/10/1986
2	Assistant Professor	Foundation of Technical Education	11/10/1986-24/3/2001
3	Professor	Foundation of Technical Education And Baghdad University	25/3/2001 –Until Now

Third: University Teaching.

No.	University	The (Institute /	From -To
1	Management Institute of Al-Risafa	Foundation of Technical Education	5/8/1981-6/5/2000
2	College of Administrative Technique	Foundation of Technical Education	7/5/2000 -29/3/2006
3	College of Administration and Economics	Baghdad University	30/3/2006 - Until Now

Fourth, Courses Which You Teach:

No.	Department	Subject	Year
1	Office Management	Human Resources Management	1981
2	Materials Management	Inventory Planning and Control	1982-1986
3	Materials Management	Production Management	1987-1995
4	Banks Management	Principles Management	1996-1998
5	Operations Techniques	Operations Management	1999-2006
6	Business Administration	Marketing Management Operations Management	2006-2013
7	Business Administration	Hospitals Management	2013

Fifth, Thesis which was supervised by :

No.	Thesis Title	Department	Year
1	Evaluation of Priority of Product Delivery – Case Study	Business Administration	2002
2	Possibility of Application of Productive Capacity Strategies	Business Administration	2002
3	Improvement of Product Quality By Using Taguchi Function	Business Administration	2003
4	The Impact of The Product Quality Costs in Operation Performance	Business Administration	2003
5	Possibility of Application of Business Reengineering and It's Impact in Operations Performance	Business Administration	2003
6	Application of Reengineering Principles and Job Design	Business Administration	2003
7	Application of Aggregate Planning Alternatives	Business Administration	2003
8	The Impact of Information Technology in Business Reengineering	Business Administration	2003
9	The Relation Between The Knowledge Recourses and The Information Technology	Business Administration	2004
10	Applying Technology of (CRAFT) In Factory Layout	Business Administration	2005
11	The Strategies of Aggregate Planning in Technical Education	Business Administration	2005
12	Reengineering of Production Line	Industrial Management	2006
13	Affection of Concurrent Engineering in Product Development	Industrial Management	2006
14	The Effect of Job Design in An Enhancement of Product Quality	Industrial ManagementA	2006
15	Role of Marketing Information Systems on Buying Behavior	Business Administration	2006

16	Fitting Between Operations Technology and Reengineering	Business Administration	2004
17	Ethical Problems of Health Care in Iraq	Business Administration	2006
18	Designing System for The Application of Criteria for Evaluation The Rules of Sequencing the	Business Administration	2006
19	Adequate Between Supply Chain and Operations Strategy	Business administration	2006
20	Mixed Model Computerized Design in a Make To Order Environment	Business Administration	2007
21	Designing and Application of The Integrative Approach To Scheduling Shops	Business Administration	2007
22	The Influence of Human Resources Management Practices and The Employees Outcomes	Business Administration	2007
23	The Influence of Supply Chain On Products Quality	Business Administration	2008
24	The Effect of Using Materials Handling Equipment On Improving Operations Performance	Operations Technology	2008
25	Strategies of Maintaining the Nurse Staff	Business Administration	2008
26	Information Technology and It's Effect On Supply Chain	Business Administration	2009
27	Effect of Environment Factors In Determining of Alternatives of Aggregate Planning Strategies	Business Administration	2010
28	Developing Social Responsibility Model According to Power and Ethics Measurements	Business Administration	2010
29	The Effect of Using the Human Engineering roles in the Efficiency of Industrial Operations	Industrial Management	2011
30	Redesigning Service by applying the approach of Lean Production	Business Administration	2011
31	The Possibility Application of Business Reengineering on Procedures of Tex Accounting	Financial Studies	2011

32	Maintenance Services and Its Role in the Performance of Health Laboratories Services Quality	Business Administration	2011
33	Effect of Concurrent Engineering in Process Performance	Business Administration	2011
34	Effect of Distribution Channels in Customers Satisfaction	Business Administration	2011
35	Customer Capital via Customer-organization Identification	Business Administration	2012
36	Measure of Impact of Noise Pollution and Its Risk	Industrial Management	2012
37	Effect of Manufacturing Flexibility and Process Design in Operations Strategy	Business Administration	2012
38	Decisions of Designing Service Process and its impact on Operations Performance: case study	Business Administration	2013
39	Applications of Service Design Tools	Business Administration	2013
40	Production Rescheduling by using of Swarm Intelligence	Business Administration	2013
41	Integration between Total Quality Management and Knowledge Management	Business Administration	2013
42	Measurement Of Performance Efficiency of the Offices of General Inspectors in Iraq	Business Administration	2013
43	Reflections analysis of operations Paths and deliver a valuable service to achieve customer satisfaction	Business Administration	2013
44	The impact of of medical staffs training on the operations performance	Business Administration	2013
45	Development of the logistics system according to the integration and supply chain management and process performance	Business Administration	2013

■ **Sixth, Conferences which you participated:**

No.	Conferences Title	Year	Place	Type of
1	Symposium of the General Foundation for Arabic Union of Technical Education	1985	Jordan /Oman	Lecturer
2	The Fourth Scientific Conference of Al-Mosul University	1985	Iraq/ Mosul University of Mosul	Research Presentation
3	Second Scientific Conference of Al-Basra University	1985	University of Basrah	Research Presentation
4	Second Scientific Conference for Technical Education	1990	Iraq/Baghdad	Research Presentation
5	Third Scientific Conference for Technical Education	1992	Iraq/Baghdad	Research Presentation
6	Fourth Scientific Conference for Technical Education	1994	Iraq/Baghdad	Research Presentation
7	Fifth Scientific Conference for Technical Education	1996	Iraq/Baghdad	Research Presentation
8	Sixth Scientific Conference for Technical Education	1998	Iraq/Baghdad	Research Presentation
9	The Seminar in Strategies of Technical Education	1999	Iraq/Baghdad	Research Presentation
10	Seventh Scientific Conference for Technical Education	2000	Iraq/Baghdad	Research Presentation
11	Third Scientific Conference for Baghdad College	2001	Iraq/Baghdad	Research Presentation
12	Symposium for Developing Curriculum of Arabic Administrative Education	2002	Yemen/Sanaa	Lecturer
13	Third Scientific Conference about Innovation and Performance in Business	2004	Jordan / Irbid Irbid University	Research Presentation
14	Scientific Conference about Information Systems	2004	Jordan/Amman Zarka University	Research Presentation

15	Fourth Scientific Conference about Innovation	2005	Jordan/ Amman Philadelphia University	Research Presentation
16	First Scientific Conference about Innovation (New Vision)	2005	Jordan/ Amman Al-Isra University	Research Presentation
17	Second Scientific Conference for Applied Sciences University	2006	Jordan/Amman	Research Presentation
18	First Scientific Conference for College of Economics and Administration	2009	Iraq/ AL-Qadisiya University	Research Presentation
19	First Scientific Conference for College of Economics and	2009	Iraq/ Kerbela University	Research Presentation
20	First Scientific Conference for Quality Assurance	2009	Iraq/ Kufa University	President of Scientific
21	Work Shop of Electronic Materials	2010	Oman/UNICCO Organization	Trainer
22	Second International Scientific Conference	2010	Iraq / Kerbela University	Research Presentation
23	Third International Scientific Conference	2011	Iraq / Kerbela University	Research Presentation
24	Eleventh Scientific Conference	2011	Iraq / Al-Mustansiriya University	Research Presentation
25	Fifth Scientific Conference	2011	Iraq / Wassit University	Research Presentation
26	Third Conference of Quality and Accreditation	2012	Iraq / Kufa University	Research Presentation
27	Third International Scientific Conference	2012	Iraq / Kerbela University	Research Presentation
28	Participate in a training program of Iraq outside	2012	Belgorod Shukhov State Technological University	Participant and trainee
29	First Scientific Conference for College of religious tourism	2013	Iraq / Kerbela University	Participant

30	Third Conference of Quality and Accreditation	2013	Iraq / Kufa University	Member of the Scientific Committee
31	Fourth Scientific Conference of Baghdad College for Economics Sciences	2013	Baghdad College	Research Presentation
32	Fifth International Scientific Conference	2013	Iraq / Kerbela University	Research Presentation
33	Sixth International Scientific Conference	2013	Iraq / Mosel University	Research Presentation
34	First International Scientific Conference	2013	Iraq / Douak University	Research Presentation

■ **Seventh, Scientific Activities:**

Within the College	Outside the College
Committee of Scientific	Member of Baghdad College Counsel for Economics Sciences
Evaluation of Theses and Researches	Head of Committees of Doctoral
Member of Advisory Board for Journal of Economics and Administrative Sciences	The Works Development Teams in Iraqi Business Organizations
Commission of Innovation Evaluation	Comprehensive Examination Committee / PhD - University of Karbala

■ **Eighth, Research Projects in The Felid of Specialization to The Environment and Society or the Development of Education:**

No.	Research Title	Place of Publication	Year
1	Evaluation of Training Programs On Industrial Firms	Industrial Cooperation In The Arabian Gulf	1984

2	The Difficulties of Determent of Training Needs	Al-Taquni Journal	1984
3	Training Planning in Arabia Gulf Nations	Industrial Cooperation In The Arabian Gulf	1985
4	Wants of Women in Work Performance	Annual Conference of Women	1985
5	Role of University in society Service	Scientific Conference of Al-Mosul University	1985
6	Analysis of Problems Production Waste in Industrial	Industrial Cooperation In The Arabian Gulf	1988
7	Analysis of Inventory Planning and Control in Industrial	Scientific Conference for Technical Education	1990
8	Effectiveness of Training Process in Staff Development	Scientific Conference for Technical Education	1990
9	Analysis of Consumer Motivation for Local Product	Karoan Journal for Human Sciences	1990
10	Analysis of Productivity in Industrial Sector	Industrial Cooperation In The Arabian Gulf	1990
11	Evaluation of Staff Producers in the Work	Scientific Conference for Technical Education	1992
12	Analysis of Relation between Productive Capacity and Sales	Al-Taquni Journal	1994
13	Analysis of Safety Stock	Al-Taquni Journal	1996
14	Occupational Adequate	Al-Taquni Journal	1996
15	Technological Changes and its Reflections in Improving Operation Performance	College of Administration and Economics	1999
16	Challenges of Human Resources Management	Third Scientific Conference of Baghdad College	2001
17	Commercial Education Development	Journal of Arabic Technical Education	2002

18	Product Delivery for Industrial Organization	Sixth Scientific Conference of Managerial College/Jordan	2004
19	Role of Information Technology in E-Commerce	Third Scientific Conference of Economics College /Zarka University	2004
20	Role of Maintenance performance Quality in Availability of Productive	Al-Taquni Journal	2005
21	Determining of Technological Advantage of Industrial Organization	Fourth Scientific Conference/ Philadelphia University	2005
22	Innovation and Technological Change	First Scientific Conference/Al-Isra University	2005
23	Analysis of Relation between Strategic Vision and Operation Performance	Iraqi Journal for Administrative Sciences/ Kerbela University	2005
24	Information Technology and Virtual Organization	Administration Journal/Al-Mustanseria University	2006
25	Using Information Technology for Quality Improvement	College of Administration of Economic/Applied Sciences University –Jordan/ Amman	2006
26	Analytical Study of Productive Capacity Planning	Journal of Managerial Studies/University of Basrah	2007
27	Operations Strategy and Technological Change	Journal of Economics and Administrative Sciences	2007
28	Role of Concurrent Engineering Team in Product Quality	Journal of Economics and Administrative Sciences	2008
29	Effect of Job Knowledge Characteristics in Product Quality	Journal of Administration & Economics /Al-Mustansiryah University	2008

30	Analysis of Indicators of Operation Performance Improvement	Al-Qadisiya Journal for Administration & Economics Science	2008
31	Design and Application of Scheduling Approach of Flow Shop	Journal of Economics and Administrative Sciences	2008
32	Possibility of Japanese Programs (HAPPI) for Productive Improvement	Journal of Managerial Studies/University of Basrah N0.4	2008
33	Measuring of Innovation Indicators in Hotels Sector	Journal of Administration & Economics /Al-Mustansiriyah University No.74	2009
34	The Impact of Employees Output in The Operational Performance	Iraqi Journal for Administrative Sciences/ Kerbela University N0.24	2009
٣٥	Measurements of Supply Chain Performance	Journal of Economics and Administrative Sciences N0.٥٤	2009
36	Computerized of Production Costs	Al-Gharee Journal of Economics and Administration Sciences N0.13	2009
37	The Customer Profitability Cost	First Scientific Conference for Al-Qadisiya University	2009
38	Strategies of Maintaining The Nurse Staff	Journal of Economics and Administrative Sciences N0. ٥٥	2009
39	Customer Citizenship Behavior	Iraqi Journal for Administrative Sciences/ Kerbela University No.28	2010
40	Enhancing Image of Banking Services By Using Practices of Internal Marketing	Second Scientific Conference for Kerbela University	2010
41	Competitive Marketing Under the Environment of Strategic Uncertainty- Applied Study	Tanmiat Al-Rafidain Journal- University of Mosul / College of Administration & Economics No.10٥	2011
42	Design & Implementation Sales System	Journal of Anbar University No.٥	2010

43	Possibility of Integration Supply Chain	Al-Gharee Journal of Economics and Administration Sciences No.20	2011
44	The Firm's Competitiveness Under The Flexible Manufacturing System, FMS as a Function of Manufacturing Strategy and Flexibility – A case Study	Journal of Economics and Administrative Sciences No.62	2011
45	Holistic Marketing Orientation in Banks of Iraq	Third Scientific Conference for Kerbela University	2011
46	The Impact of Marketing Information System in Improving the Efficiency of Distribution Channels	Eleventh Scientific Conference for Al- Mustansiriya University	May2011
47	Quality Control	Fifth Scientific Conference for Wassit University	December 2011
48	The Effect of Physical Work Environment In the Flexibility of Industrial Operations	Journal of Economics and Administrative Sciences No.68	2012
49	Using of Quality Deployment Function In Service Firms	Iraqi Journal for Administrative Sciences/ Kerbela University	2012
50	The Quality of Education Outputs to Meet the Requirements of Labor Market	Third Conference of Quality and Accreditation for Kufa University	March 2012
51	Analysis of mental image perceived religious tourism for the city of Karbala and its relationship to the satisfaction of the tourist	Fourth Scientific Conference for Kerbela University	April 2012
52	Analysis of Indicators of Process Performance – An Empirical Study	Iraqi Journal for Administrative Sciences/ Kerbela University	2012

53	Effect of Success of Concurrent Engineering in Improving of Process Performance	Journal of Anbar University	2012
54	Reengineering of Service Operations and Its Impact on the Success of Small Projects	AL-Ma' moon College Journal N0.19	2012
55	Determine the level of manufacturing flexibility: A Field Study	Journal of Baghdad College of Economic Sciences	٢٠١٢
56	Similar to the Customer - The Organization and its Reflection on The Loyalty	Al-Qadisiya Journal for Administration & Economics Science	٢٠١٢
57	The Orientation Towards Holistic marketing Practices in the Banking Sector	Al-Qadisiya Journal for Administration & Economics Science	٢٠١٢
58	The Role Of The Economic And External Factors In Selecting Aggregate Planning Alternatives For Workforce	Journal of Economics and Administrative Sciences No.72	2013
59	Impact Assessment of the Performance of Distribution Channels in Customer Satisfaction	Journal of Economics and Administrative Sciences No.74	2013
60	Difficulties in The application of E-learning -An Exploratory Study	Scientific Conference for Mosel University	2013
61	Analysis of Information Technology	Scientific Conference of Baghdad College for Economical Sciences	2013

62	The impact of Mass customization Strategy in Process Performance	Scientific Conference for Kerbela University	2013
63	The impact of leaser technology on labor productivity and cycle time	Scientific Conference for Mosel University	2013
64	Reflections of Justice Variables on Voluntary Behaviors of Customer	Scientific Conference for Douak University	2013
٦٥	Impact of Customers Communication on Operations Performance	Journal of Economics and Administrative Sciences	2013
66	Application of Data Envelopment Method –Case Study	Journal of Administration and Economic	2013

■ **Ninth, Membership:**

- Member of Advisory Board for Journal of Economics and Administrative Sciences.
- Representative of Advisory Board for Al-Gharee Journal of Economics and Administration Sciences.

■ **Tenth: Awards and Certificates of Appreciation:**

No	Name of Awards and Certificates	Donor	Year
1	Developing The Curriculum	Minster of Education	1996
2	Scientific Achievement	Minister of Higher Education	1998
3	Effective Participation in Seventh Scientific Conference	Foundation of Technical Education	2000
4	Efforts in developing of technical College	Foundation of Technical Education	2002

5	Efforts in President of Scientific Promotion Committee	President of Baghdad University	2009
6	Participating in the Scientific Conference for AL- Qadisia University	President of AL- Qadisiya University	2009
7	Participating in the Scientific Conference of Quantity Assurance	President of Kufa University	2009
8	Participating in the Scientific Conference for Kerbela University	President of Kerbela University	2010
9	Participating in the Scientific Conference for Al-Qadisia University	Dean of College	2011
10	Participating in the Third Scientific Conference for Kerbela University	Dean of College	2011
11	Participating in the Scientific Conference for AL-Mustansiryia University	Dean of College	2011
12	Participating in the Scientific Conference for Kufa University	President of Kufa University	2012
13	Efforts in Member of Advisory Board for Journal of Economics and Administrative Sciences	Dean of College	2012
14	Participating in the Fourth Scientific Conference for Kerbela University	Dean of College	2012
15	Participation in Scientific Conference of the Faculty of religious tourism / University of	Dean of College	2013
16	The success of the Development of the Study of the Higher Diploma in Strategic Planning	Minister of High Education	2013
17	Scientific Efforts in the Discussion of the Master's Student	Dean of College	2013

18	Participation in the Fourth Scientific Conference of the University of Kufa	President of Kufa University	2013
19	Participation in the Fifth Scientific Conference of the University of Karbala	Dean of College	2013
20	Accomplish the Requirements of the Study of Strategic Planning	Secretary General of the Council of Ministers	2013
21	Academic Communication	Dean of College	2013

Eleventh: Scientific literature

No.	Scientific Literature Title	Year of The
1	Global Trends in Development of Trainers in Occupational Education	2002
2	Planning System and Control on Production and Operations	2005
3	Technology Management	2007
4	Production and Operations Management	2008
5	Techniques and Systems in Operations Management	2008
6	Information Technology	2010
7	Supply Chain Management	2011
8	The Changes in Strategies of Manufacturing	2011
9	The Marketing Management Ideas and New Directions	2012
10	supply management - foundations, entrances and applications	2015

11	Management of crises	2016
12	concurrent engineering and performance	2016
13	Comprehensive Quality Management in Educational Institutions	2017
14	Service Operations Management	2018
15	quantity applications in production and operations	2020
16	Quality deployment function in health institutions	2021

- Twelfth: languages:
 - ✓ English
 - ✓ Arabic